

A&J Computers Inc. prescribes solution for Medical Offices

Your business at your speed.



A&J Computers Inc.

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A&J Computers Inc. at a glance

Who We Are

A&J Computers Inc. was founded in 1989 to provide businesses, home users and home offices with a combination of IT services usually only found by having agreements with a number of different providers.

Why Choose Us

By providing a single point of contact for all of an organization's IT needs, we help companies save time and money. Each of our senior staff has more than 20 years of experience each in IT-related fields and maintains certifications from numerous technology companies. Our clients are diverse and span industries such as manufacturing, real estate, technology, financial services, legal, personal care, retail, non-profit organizations and recruiting.

What We Do

We build and manage the technology infrastructure necessary to advance client business strategies and vision.

Challenge

Supplying small and medium size practices with cost efficient and effective IT service. Using multiple vendors for cross IT solutions results in conflicting methodologies and increased costs in problem solutions.

Solution

Using A&J Computers Inc. allows small and medium size practices to function and feel like a larger practice without paying larger practice fees. We offer a single IT vendor solution for all your technical requirements. Our philosophy is to provide service that avoids conflicting situations that arise from multiple vendor use. Also, by participating in the company's strategic direction, we make sure the technology is in harmony with the direction of the business *before* costly mistakes are made.

1. Helpdesk

Contact the office by phone or log a Service Ticket from the website. Service available 24/7/365. Most solutions can be rectified remotely.

Benefits Include:

- **INCREASE** in equipment lifespan = less replacement purchases
- **DECREASE** in downtime and = more staff attention to patient care

2. In-Office Information and Advertising Displays

Place-based media is about using technology to communicate intelligently to people where they live, work and play. It's about context and personalization, onsite sales & marketing. Place-based media uses technology to balance central coordination with local intelligence to create tailored conversations with customers and messaging that at the same time adheres to a uniform corporate brand. This can help to systematically bring a sense of intelligent personalized service to office environments even when they are a part of a large enterprise.

Benefits Include:

- **INCREASE** in customer education = untapped revenue generation
- **DECREASE** in repeating info to patients = more staff attention to patient care

3. Exchange Outsourcing and Secure Mobile Access

Enables secure information and email access, scheduling and task management to support the most on-the-go staff. We specialize in Microsoft Exchange Hosting, maintain dedicated servers and are committed to excellent customer service.

Benefits Include:

- **INCREASE** in uptime with a 24/7 monitored facility = always on and accessible
- **DECREASE** in on-site records keeping by utilizing electronic records retention compliance = software licensing and equipment elimination, spam elimination